

## Steps in a typical utility general rate case

1. Utility files application to change rates
2. PSC assigns docket number; issues notice of receipt of filing, provides opportunity to intervene
3. PSC rules on requests to intervene
4. PSC staff conduct scheduling conference with parties
5. PSC issues procedural order
6. Intervening parties and PSC conduct discovery on utility application
7. Intervening parties pre-file testimony regarding utility application
8. PSC may authorize an interim rate adjustment
9. PSC may identify additional issues it would like parties to address
10. Utility conducts discovery on intervenors; intervenors conduct discovery on other intervenors
11. Utility pre-files rebuttal testimony; intervenors pre-file response testimony on other intervenors
12. All parties file pre-hearing memoranda listing evidence to introduce at hearing
13. PSC conducts public hearing
14. Parties file post-hearing legal briefs
15. PSC staff analyzes the record and provides advice to PSC
16. PSC deliberates in one or more working sessions and makes decisions
17. PSC staff prepares final order implementing PSC decisions
18. Utility files new rates in compliance with PSC final order
19. Utility and/or intervenors may request PSC to reconsider decisions
20. Utility and/or intervenors may request judicial review of PSC decisions